

Privacy Policy

Effective Date: 28th August 2025

Maximal Finance and Investments Limited ("we", "our", "us") acts as a Business Correspondent (BC) / Loan Service Provider (LSP) for Avanti Finance. We are committed to protecting the privacy of individuals whose information may be accessed by us in the course of providing services.

1. Information Handling:

- We do not collect, store, or maintain any personal or financial information directly through this website.
- All customer data is owned and managed by Avanti Finance, and we only access such information through Avanti's secure portal on a need-to-know basis for the limited purpose of carrying out our BC/LSP responsibilities.
- We do not use cookies, trackers, or other mechanisms to collect personal information from visitors to this website.

2. Use of Information:

- Any customer information accessed through Avanti's systems is used strictly for:
- Customer servicing as per Avanti's instructions, and
- Regulatory and compliance requirements, as applicable.
- We do not use this information for any other purpose.

3. Data Sharing:

- We do not share, sell, or disclose customer information to any third party, except as required by law or as instructed by Avanti Finance.

4. Data Security:

- Since we do not store customer information in our own systems, data protection and storage are fully managed by Avanti Finance through their secure infrastructure.

5. User Rights:

- Customers who wish to access, correct, or raise concerns about their information should directly contact Avanti Finance through their official grievance redressal channels.

6. Grievance Redressal:

- For any concerns relating to our role as a Business Correspondent, you may contact:

Grievance Officer

Name: Edwin Samuel

Designation: Grievance Officer

Email: edwin.samuel@avantifinance.in

Grievance Officer Number: +91 98803 65147

- We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date.