

# **Privacy Policy**

**Effective Date:** 28th August 2025

**Maximal Finance and Investments Limited** (“we”, “our”, “us”) acts as a Business Correspondent (BC) / Loan Service Provider (LSP) for Avanti Finance. We are committed to protecting the privacy of individuals whose information may be accessed by us in the course of providing services.

## **1. Information Handling:**

- We do not collect, store, or maintain any personal or financial information directly through this website.
- All customer data is owned and managed by Avanti Finance, and we only access such information through Avanti’s secure portal on a need-to-know basis for the limited purpose of carrying out our BC/LSP responsibilities.
- We do not use cookies, trackers, or other mechanisms to collect personal information from visitors to this website.

## **2. Use of Information:**

- Any customer information accessed through Avanti’s systems is used strictly for:
- Customer servicing as per Avanti’s instructions, and
- Regulatory and compliance requirements, as applicable.
- We do not use this information for any other purpose.

## **3. Data Sharing:**

- We do not share, sell, or disclose customer information to any third party, except as required by law or as instructed by Avanti Finance.

## **4. Data Security:**

- Since we do not store customer information in our own systems, data protection and storage are fully managed by Avanti Finance through their secure infrastructure.

## **5. User Rights:**

- Customers who wish to access, correct, or raise concerns about their information should directly contact Avanti Finance through their official grievance redressal channels.

## **6. Grievance Redressal:**

- For any concerns relating to our role as a Business Correspondent, you may contact:

### **Grievance Officer**

Name: Edwin Samuel

Designation: Grievance Officer

Email: edwin.samuel@avantifinance.in

Grievance Officer Number: +91 98803 65147

- We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date.